**Name:** Placing an order

**Description:** General users should be able to place an order for a premade or customized salad, individual snack, or smoothie.

**Actors:** General users, System

**Organizational Benefits:** Creates revenue for business

**Frequency of use:** Frequently since that is the point of the website

**Triggers:** User browses website and likes the products and options they view.

**Preconditions:** User will select products they want to buy.

**Postconditions:** User will receive a order confirmation and payment confirmation after payment.

**Main Course:**

1. User views available products
2. User selects products they want to buy
3. User reviews order
4. User hits checkout button.

**Alternative Course(s):** User wants to customize salad

1. User goes to place order
2. User does not like offered selection
3. User goes to customize own salad
4. Then User places order

**Exception:** User is uninterested in business

1. User comes to website
2. User views products
3. User is uninterested

**Name:** Creating a customized Salad

**Description:** General users should be able to customize their own salad if they do not want the offered premade salads.

**Actors:** General users, System

**Organizational Benefits:** Allows customers the freedom to eat what they want instead of sticking to what I have already made. Freedom of choice brings customers back.

**Frequency of use:** Frequent to average, I will have multiple options that are premade already.

**Triggers:** Users decides they want to create their own salad after viewing the current selection.

**Preconditions:** User wants to create own salad instead of buying premade one.

**Postconditions:** User will choose customizations and the order will be sent through the system back to the owner.

**Main Course:**

* 1. User views offered products
  2. User decides to build own salad
  3. User selects customization option
  4. User chooses size of order
  5. User selects specific toppings to put on salad
  6. User then places order

**Alternative Course(s):** User does not want a salad, only snack or drinks

1. User views menu
2. User decides to view smoothie and snack options
   1. User selects size of smoothie and flavor
   2. User adds to cart selected
3. User decides to view snack options
   1. User selects type of snack
   2. User adds to cart

**Exception:** Select toppings not available

1. User goes to customize salad
2. User sees updated menu selection for toppings
3. User either continues to customize or leave website

**Name:** Updating product and produce information

**Description:** Owner should be able to update produce and product stock as needed. This should reflect in the system when customers are ready to place an order.

**Actors:** General users, system, owner

**Organizational Benefits:** Will notify customers of what is available, causing no frustration when they send in their order. Easy checkout means returning customers.

**Frequency of use:** Frequently used since stock will run out and customers will need to see what is currently available at the moment.

**Triggers:** Specific salad ingredients, smoothie components, or snacks run out

**Preconditions:** System will notify inventory system that stock is low.

**Postconditions:** System will reflect new updates after owner reflects updates.

**Main Course:**

1. Owner views that stock inventory is low
2. Owner goes through plugins to update reflection of available product/produce item
3. System will reflect update

**Alternative Course(s):** If a specific snack product will be replaced

1. Owner views low stock in product or produce
2. Owner will decide to replace snack
3. Owner will change product in system and update for the public

**Exception:** An ingredient or snack will not be restocked.

1. Specific snack or ingredient runs low
2. System reflects low stock
3. Owner removes product or produce from inventory to be replaced.

**Name:** Leaving A Review

**Description:** General users should be able to leave a review if they please.

**Actors:** General users

**Organizational Benefits:** If positive, it will assist revenue by portraying a positive image of the products.

**Frequency of use:** Not as often, customers do not have to leave a review.

**Triggers:** After ordering from the business, customers will have the choice to leave a positive or negative review.

**Preconditions:** User is satisfied or dissatisfied with order.

**Postconditions:** New review is added to display on the website.

**Main Course:**

1. User signs into account
2. User selects leave a review button
3. After review has been typed, hit submit.
4. Review should then be published to website.

**Exception:** User cannot leave a review because they do not have an account

1. User will not be able to leave a review unless they make an account with my business. The option will not be available.

**Name:** Create an Account

**Description:** General users should be able to create an account to lessen the action of filling in specific orders each time.

**Actors:** General users, System

**Organizational Benefits:** Makes ordering and checkout easier

**Frequency of use:** Frequently used since it assists heavily in the checkout/ordering process.

**Triggers:** User keeps creating the same repeated order that takes too much time.

**Preconditions:** None

**Postconditions:** User is able to login and put a previously made order into checkout basket.

**Main Course:**

1. User clicks on Create Account button
2. User puts personal information to create account in system
3. User saves clicks save button
4. System saves information for future use.
5. User returns to Homepage to Login.
6. User enters new account information

**Alternative Course(s):** User does not have an account

1. User does not have an account
   1. User creates an account
   2. User returns to the homepage and logs into their account

**Exception:** Error in creation of account

1. User clicks on the Create Account button.
2. Personal information has already been used for an account
3. User has to enter previous credentials to login or give new ones and start new account.

**Name:** Displaying &Updating business information on website

**Description:** Owner will be able to post or update contact information, business goals, values, customer reviews, other related information for users to view.

**Actors:** Owner, System

**Organizational Benefits:** Lets potential users know what changes to business are being made as well as changed contact information. It will also let users know the intentions of the business.

**Frequency of use:** Low usage, not much updating should be going on within this realm once solidified.

**Triggers:** Owner has updated business information/ contact information they want to share. Owner will have new review to upload.

**Preconditions:** Owner gets new contact information or updates the purpose, goals, or conditions of business. Owner will get a new review through the system.

**Postconditions:** User will be able to view new updates on the website once published

**Main Course:**

1. Owner has updated information or a new review to share with customers
2. Owner uses system to edit website to update said information to share with customer
3. Owner submits final information update to system
4. System reflects new updates

**Name:** Making a Payment

**Description:** General users should be able to swiftly make a credit card payment for their order

**Actors:** General users, Owner, System

**Organizational Benefits:** Encourages more purchases since the system is easy to use.

**Frequency of use:** Usage correlates to business flow. More business, more usage.

**Triggers:** User creates and places order.

**Preconditions:** User finishes order and reviews/verifies selection in cart

**Postconditions:** User gets notification saying payment has been accepted or declined.

**Main Course:**

1. User finishes creating order
2. User reviews order
3. User clicks Check Out
4. User puts in payment information
5. User hits Submit Button
6. System Process Payment
7. Sends Information to Owner on backend

**Exception:** Payment Method not Accepted

1. User places in card information
2. User clicks the Submit button
3. Card gets notified card is declined
4. Payment not accepted but the option to Try Again is displayed